

**NSIC**

**ISO 9001:2008**

**NATIONAL SMALL INDUSTRIES CORPORATION LTD.  
(A Government of India Enterprise)  
TECHNICAL SERVICES CENTRE**

## **Tender Document**

**For**

**SECURITY SERVICES**

**At**

**NSIC Technical Services Centre  
Neemka, District Faridabad  
Email: [ntscneemka@nsic.co.in](mailto:ntscneemka@nsic.co.in)  
Website: [www.nsic.co.in](http://www.nsic.co.in)**

**Last date of receipt of tender : 20.02.2017 (Latest by 3.00 PM)**  
**Pre-Bid Meet : 16.02.2017 (At 3.00 PM)**

**Date of opening of Bid : 20.02.2017 (At 4.00 PM)**  
**(In Conference Room of NTSC,  
Okhla Industrial Estate, Phase III,  
New Delhi)**

**Dy. General Manager  
For NSIC Ltd.**

**NSIC**

ISO 9001:2008

**The National Small Industries Corporation Ltd.**  
(A Government of India Enterprise)  
Technical Services Centre,  
Neemka , District Faridabad (Haryana)

No: NSIC/Neemka/ADMIN/01/2016-17

Dated:-----

M/s.-----  
-----  
-----

**Sub:- Notice inviting tender for providing Security Services at NSIC Technical Services Centre, Neemka, District Faridabad (Haryana).**

On behalf of "Chairman cum Managing Director", NSIC, Limited Sealed tenders are invited from the agencies sponsored by DGR for the above mentioned work proposed to be awarded to the most suitable bidder qualifying the pre-qualifying criteria. The terms and conditions of the tender are enclosed herewith for your kind perusal and information.

It is required by terms of the tender that strict compliance of statutory obligations i.e. Registration of ownership, EPF, ESI, Service Tax, Income Tax and DGR etc. and adherence to the provisions of various Laws / Acts as applicable from time to time.

The tender should be in sealed envelopes containing Price Bid in the Performa as per Schedule 'A' and self attested copies of the documents as per Clause 3.0 of the tender document and a DD/ Pay Order for Rs. 12,000.00 ( Rupees twelve thousand only) drawn in the favour of NSIC Ltd., New Delhi being the Earnest Money Deposit (EMD). The envelopes should be clearly super scribed with the type of Bid " **For providing Security Services at NSIC-Technical Services Centre, Neemka, District Faridabad (Haryana).**

The envelopes must be addressed to:

**Dy. General Manager  
NSIC- Technical Services Centre,  
Neemka, District Faridabad (Haryana).**

The tender must reach us at the above address on or before **20.02.2017 up to 3.00 PM** in sealed envelop as above.

NSIC reserves the right to accept or reject any offer, without assigning any reasons thereof, and to amend the terms and conditions before award of the contract.

Thanking you,

Yours faithfully,

**Dy. General Manager  
For NSIC Ltd.**

**THE NATIONAL SMALL INDUSTRIES CORPORATION Ltd.,**  
( A GOVERNMENT OF INDIA ENTERPRISE )  
NSIC BHAWAN, OKHLA INDUSTRIAL ESTATE  
NEW DELHI –110020.

Ref. NSIC/NEEMKA/ADMN/01/2016-17

Dated: -----

**INDEX OF TENDER DOCUMENTS**

<b>S.No.</b>	<b>DESCRIPTION</b>	<b>PAGES</b>
1.	Letter inviting bidders	2
2.	Definitions	4
3.	Instructions to tenderers	4-5
4.	Eligibility criteria, Legal Obligations	5-6
5.	Payment Terms	8
6.	Duration of the contract, Arbitration	8-9
7.	PRICE BID (SCHEDULE 'A')	10

**Dy. GENERAL MANAGER**  
**For NSIC Ltd.**

## **The terms and conditions for the work order.**

### **1.0 Definitions:-**

- 1.1 "Corporation" shall mean the National Small Industries Corporation Ltd. (A Govt. of India Enterprise) Okhla Industrial Estate, New Delhi. 110020, and shall include their legal representatives, successors and permitted assignees.
- 1.2 "Contract" means and includes the documents forming the tender and acceptance thereof together with the documents referred to therein including the terms and conditions & agreement.
- 1.3 "Contractor" shall mean the individual or firm or company and shall include the legal representative of such individual or the persons comprising such firm or company or the permitted assignee of such individual or firm or the Company.
- 1.4 "Competent Authority" means Chairman cum Managing Director of Corporation and his successors.
- 1.5 "Officer In Charge" shall mean the officer of the Corporation, not below the level of Deputy Manager, designated by "Competent Authority." as the case may be, who shall supervise and be in-charge of such works.
- 1.6 "Security agency" shall mean an agency which is registered with DGR and sponsored to submit tenders in NSIC.

### **2.0 INSTRUCTIONS TO TENDERERS:-**

- 2.1 The security agencies nominated by DGR for participation in NSIC shall be eligible for submission of tender.
- 2.2 The personnel for security services will be required to work at following places:-  
**NSIC Technical Services Centre, Neemka, District Faridabad.**
- 2.3 The personnel for security services will include the following:-
  - a. Supervisor
  - b. Armed Guards
  - c. Unarmed Guards
- 2.4 At present 9 (Nine) Nos Unarmed guards, 6 (Six) Nos. and 3 (Three) Supervisors are required. Armed guards may also be required on need basis. The number of persons required for engagement will vary from time to time depending upon the requirement of the corporation.
- 2.5 The contractor will ensure compliance of DGR guidelines in maintaining the composition of Ex-service men and civilians.
- 2.6 The tenders shall be accompanied with a DD/ Pay Order for **Rs. 12,000.00** (Rupees Twelve thousand only) drawn in the favour of NSIC Ltd., New Delhi being the earnest money deposit and self-attested copies of all the documents as mentioned under clause 3.0. EMD will be refunded after receipt of Security deposit. No interest is payable on EMD.
- 2.7 The successful tenderer shall deposit security deposit of an amount equal to **5% of total estimated annual value** of the contract with this Corporation.

The security deposit will be in the form of Bank Guarantee from any Nationalized Bank which shall remain valid for a period of ninety days beyond the date of completion of all contractual obligations. In case the contract period is extended further, the validity of performance security shall also be extended by the contractor accordingly. The earnest money/security deposit shall be interest free.

- 2.8 **Date of issue of DD / PO should not be before the date of publishing of tender notice.** Tenders received without EMD or relevant documents for meeting eligibility requirements shall be rejected. Price bids of those bidders, whose bids meet the eligibility criteria as per clause No. 3 will only be opened. Bid securities of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and latest on or before the 30<sup>th</sup> day after the award of the contract.
- 2.9 Bid security of the successful bidder shall be returned on receipt of performance security and after signing the agreement.
- 2.10 Bid security shall be forfeited if the bidder withdraws his bid during the period of tender validity.
- 2.11 If the successful bidder refuses or neglects to execute the contract or fails to furnish the required performance security within the time frame specified by the Corporation, the bid would be liable to be rejected and the bid security shall be forfeited.
- 2.12 The tenders shall be valid for a period of 120 days from the date of its opening.
- 2.13 The Corporation is not bound to accept the lowest or any bid and may at any time terminate the tendering process.
- 2.14 The interested parties are advised to inspect the premises and assess the scope/quantum of work involved before submitting their offer. Clarifications, if any, may be obtained by contacting the office of the undersigned during office hours on working days. No claim whatsoever shall be entertained regarding the ignorance about the site conditions on later date.
- 2.15 Interested parties/DGR sponsored agencies (as per page 11) are requested to quote their **most competitive rates** (as per the format specified) in **Schedule 'A'**.
- 2.16 **Tender with service charge beyond the limits of DGR guidelines shall not be considered.**
- 2.17 Service Tax shall be mentioned separately.
- 2.18 Conditional tenders will be rejected outrightly.
- 2.19 The personnel engaged in providing the requisite services to the NSIC shall be the employees of the contractor and shall claim their remuneration from the contractor. NSIC will not be liable for anything on their part.
- 2.20 The contractor shall not sub-contract the services of personnel engaged / sponsored by them.
- 2.21 The contractor shall be responsible for the discipline and conduct of the personnel sponsored by them and if in case the discipline and the quality of work deteriorates, the contractor shall have to provide replacement of his personnel.
- 2.22 The Contractor shall ensure that workmen deployed by him behave decently and do not indulge themselves in any such activities which are unbecoming on the part of a person working in a Government Office.
- 2.23 The Contractor shall have to furnish all the information required by NSIC to fulfill requirements of the concerning Acts, and in the Form so prescribed.

- 2.24 The Contractor shall be responsible to compensate the loss of any kind to NSIC caused due to theft, damage or negligence by his personnel.
- 2.25 Successful tenderer will have to execute an agreement on Non-Judicial Stamp Paper of appropriate value before the commencement of work.
- 2.26 Contractor will not ask for any enhancement of approved rates during the period of the contract and it shall be his own responsibility to pay the wages, ESI, leave benefits, bonus, medical facilities etc. (as admissible under the relevant Acts) to his employees.
- 2.27 The contractor will provide to its staff complete uniform and other accessories i.e torch, whistle baton etc.
- 2.28 The armed guards will be carrying guns and ammunition etc. with valid licences and permission from the local authorities.

### **3.0 ELIGIBILITY CRITERIA FOR BIDDERS:-**

The tenderers will submit the self-attested photocopies of the following documents:-

- a. Ownership registration certificate of the tenderer.
- b. Photo copy of the Registration with ESI Department
- c. PAN Number in the name of registered owner
- d. Registration with Service Tax Department.
- e. Registration with EPF Department
- f. Registration certificate with DGR
- g. Signed copy of terms and conditions.
- h. EMD for Rs. 12,000/- (Rs. Twelve thousand only) through DD/PO only.  
**DD/PO should not be issued before the date of advt. of tender.**

### **4.0 LEGAL OBLIGATIONS:-**

- 4.1 All personnel employed by contractor shall be engaged by him as his own employees in all respects express or implied. The responsibilities whatsoever, incidental or direct, arising out of or for compliance with or enforcement of the provisions of various Labour Laws/Industrial Laws of the country, shall be that of the contractor. The contractor shall specifically ensure compliance with the following Laws/Acts and their Enactments/Amendments:-

- a. The Contract Labour (Regulation & Abolition) Act, 1970
- b. The Contract Labour (Regulation & Abolition) Central Rules, 1971
- c. The Minimum Wages Act, 1948
- d. The payment of Wages Act, 1936
- e. The Workmen's Compensation Act, 1923
- f. The Employees' Provident Funds and Misc. Provisions Act, 1952
- g. The ESI Act, 1948
- h. The Payment of Bonus Act, 1965
- i. The Payment of Gratuity Act, 1976
- j. Service Tax Act
- k. Income Tax Act

The Contractor shall abide by provision of the other rules and regulations of Government issued from time to time to this effect. Any payment due to the workmen employed by the Contractor shall be sole responsibility of the Contractor. If penalized for non-compliance of any of the legal requirements, the contractor shall be responsible for the same and deal with the at its own level and costs, in no way putting any liability on the corporation.

- 4.2 The Contractor shall fully indemnify NSIC against all the payments, claims and liabilities whatsoever, incidental or direct arising out of or for compliance with or enforcement of the provisions of any of the Laws/ Acts in relation to the Contract.
- 4.3 The Contract Labour (Regulation & Abolition) Act,1970, and Rules,1971 there under and the Central/ State Rules as modified from time to time are applicable to this Contract. He shall also indemnify NSIC from and against any claims under the aforesaid Act and the Rules.
- 4.4 The Contractor shall also ensure that no workmen below the age of 18 years are employed by him for the above mentioned jobs.
- 4.5 The Contractor shall on his own cost, if required, take necessary insurance coverage in respect of staff and other personnel for service to be rendered to the Corporation.
- 4.6 **The contractor will deposit the service tax with concerned authority as applicable and submit the documentary proof of same to the corporation from time to time.**
- 4.7 The Contractor shall ensure that all grievances and complaints of his workmen are redressed only by him and in no circumstances he shall allow to forward such grievances to any of the authorities of the Corporation.
- 4.8 The Contractor shall ensure that the payment of wages to the workmen employed by him, shall be made by **RTGS/NEFT/Cheque** and also in the presence of the representative of the Corporation.
- 4.9 The Corporation shall have the right to check the implementation of labour welfare laws and rules made thereafter.
- 4.10 All the workers employed by contractor shall be considered as employees of the contractor and they shall not make any claim in respect of employment and or other service benefits from the Corporation in any manner either outside the court or in the court of law. It is further provided that any kind of dispute arising between the contractor and the employees shall be entirely the dispute between them only. The Corporation shall not in any manner be a party to it. The contractor will take all necessary steps for redressal of such disputes and shall be solely responsible for the outcome.
- 4.11 The Contractor whose tender is accepted shall obtain a valid license under the Contract Labour (Regulation & Abolition) Act 1970 and the Contract Labour (Regulation & Abolition) Central Rules 1971 before the commencement of the work and continue to have a valid Licence until the completion of the contract.

## **5.0 DEFAULT CLAUSE:-**

- 5.1 The contractor is responsible for deputing the guards / supervisors as per the duty requirement. In case of absence of any workmen, it will be obligatory on part of the contractor to provide replacement for the same.

5.2 In case of any failure on part of the contractor to provide workmen / services as enumerated in this tender document, the penalty of an amount of Rs.500/- per workman, which may extend maximum upto 5% of monthly contract value shall be levied on the contractor.

## **6.0 PAYMENT TERMS:-**

6.1 The Contractor shall prefer his monthly bill. All the bills so preferred shall invariably be supported by the proof of payment of wages and receipts of EPF & ESI and service tax in evidence of his having made payments to these accounts.

6.2 In case there has to be made any payment to the workmen of the Contractor by the Corporation which otherwise is the responsibility of the Contractor, the same shall be adjusted against the security amount deposited with the Corporation or either deducted from the payment due to the Contractor.

6.3 In case the amount to be released to security personnel is not as per wage bill to be prepared as per DGR guidelines or contractor is not able to provide undisputed documentary proof in respect of following:-

- i) Release of payment as per DGR guidelines.
- ii) Deduction and (timely) deposit of monthly EPF & ESI contributions with the concerned authorities for the employees as engaged by the contractor.
- iii) Service Tax as applicable as per Statutory Act within stipulated time.

The amount in such cases will not be released & the decision of Competent Authority will be final in this case. In case, it is found that no amount of EPF & ESI has been deducted in respect of persons engaged by them by the Contractor, in spite of having EPF A/C No. & ESI A/C No., in such cases amount of EPF & ESI as per EPF Act & ESI Act (along with penalty raised by concerned authorities) will be deducted by NSIC Ltd. in respect of such persons engaged by them and will be deposited to statutory authorities on behalf of such contractor.

## **7.0 DURATION OF CONTRACT:-**

7.1 The duration of this contract shall be 12 (**twelve months**) from the date of award of the work as is to be mentioned in the work order to be placed on the successful party. However the duration can be extended further for a period of up to 24 (Twenty four) months subject to the approval of DGR and based upon satisfactory completion of the existing contract, on the terms and conditions deemed fit by the corporation.

7.2 In case it is found that the Contractor is not complying with the provisions of DGR guidelines, EPF Act, ESI Act and or any other statutory provisions as mentioned in clause 4.1 of this tender the contract is liable to be terminated at a notice of 60 days.

7.3 Either of the parties shall have the right terminate the contract by giving a written notice for 60 days in advance during its validity.



**8.0 ARBITRATION:-**

- 8.1 Any dispute and/or difference arising out of or relating to this contract or with regard to interpretation of the terms of the contract shall be referred for adjudication to a sole Arbitrator to be appointed by the Chairman-cum-Managing Director of the Corporation.
- 8.2 The Arbitrator shall have power to call for such evidence by way of affidavits or otherwise as he thinks proper and it shall be the duty of the parties hereto to do or cause to be done, all such things as may be necessary to enable the Arbitrator to make the award without any delay. The Arbitrator shall give a separate award in respect of each dispute or difference referred to him. The venue of arbitration shall be such place as may be fixed by the Arbitrator in his sole discretion. The Award of the sole Arbitrator so appointed shall be final and binding on all the parties to the contract.
- 8.3 The cost of Arbitration shall be borne by the respective parties in equal proportion.
- 8.4 Arbitration proceedings will be held at New Delhi only.
- 8.5 **Jurisdiction of Court:** The courts at Faridabad shall have the exclusive jurisdiction to try matters, if any, arising out of the contract between the parties.

**Dy. GENERAL MANAGER**  
For NSIC Ltd.

**Signatures of the authorized signatory  
of the Tenderer with seal**

**SCHEDULE 'A'**

**PRICE BID**

(Amount in Rs. per person per head)

Sl. No.	Details of Pay	Supervisor	Security Guard (without arms)	Security Guard (with arms)/ Gunman
a	Basic with VDA (As per latest notification by DGR)			
b	ESI @ 4.75% of Basic +VDA			
c	EPF @ 12.00 % of Basic +VDA			
d	EDLI @ 0.50% of Basic +VDA			
e	Administrative Charges (EPF & EDLI) @ 0.86% of Basic +VDA			
f	House Rent Allowance @ 10% of Basic +VDA			
g	ESI on HRA @ 4.75%			
h	Bonus @ 8.33% of 7000/- or Basic +VDA, whichever is higher			
i	Uniform outfit allowance @ 5% of Basic +VDA			
j	Uniform washing allowance @ 3% of Basic +VDA			
k	<b>Sub-Total( a to j)</b>			
l	Relieving charges 1/6 <sup>th</sup> of S.No. k			
m	Total cost per head ( k+l)			
n	<b>Service Charge</b> @        % of S. No. m			
o	<b>Total ( m+n)</b>			
p	<b>Service Tax @        %</b>			
	<b>Grand Total (o+p)</b>			

Note:

- # Rates of allowances from sl. no. a to j and l, will be payable as admissible by DGR guidelines as on date.
- # Service charge will be negotiable.

For M/s \_\_\_\_\_

( \_\_\_\_\_ )

**Authorized Signatory  
With Seal**

Date :  
Place :

Name :  
Designation:

**LIST OF DGR SPONSORED BIDDERS WHO CAN PARTICIPATE IN THE LIMITED TENDER**

<b>S.No.</b>	<b>Code/Name of Agency</b>
1.	M/s 4110/ Suresh Singh Kalalia Security, Rewari, Haryana
2.	M/s 4125/ Rajendra Singh Security Agency, Gurgaon, Haryana
3.	M/s 3839/ Indraj Singh Yadav Security Agency, Gurgaon, Haryana